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From: Clara Beckett <clara.beckett@co.bastrop.tx.us>
Sent: Thursday, June 2, 2022, 9:07 PM
To: Robert W. Pugh, P.E., MBA, CFM, ENV SP <robert.pugh@co.bastrop.tx.us>
Subject: Re: Development Services

Rob,

You were invited to the meeting on last Tuesday and declined it. It is also my understanding that you were working from home that day...Wednesday. I simply made a decision, which I discussed with you at length on Tuesday of this week to involve our outside consultant to assist given the current work load, which we have been routinely doing for grants and other business in an effort to assist you and your staff during this transition period.

Let's talk tomorrow if you are available.

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From: Robert W. Pugh, P.E., MBA, CFM, ENV SP <robert.pugh@co.bastrop.tx.us>
Sent: Thursday, June 2, 2022 8:32:07 PM
To: Clara Beckett <clara.beckett@co.bastrop.tx.us>
Subject: Development Services

Clara:

I feel a need to express my concerns over the demands being placed on Development Services Staff and myself over the past several months regarding permit applications for the Boring Company and now its sister company Starlink.

Regarding the Boring Company, we have been regularly hounded by their staff and consultants to expedite and approve permit applications that are incomplete and not in compliance with Commissioners Court (CC) regulations, and who are currently under an NOV for non-compliant septic operations. Further, we receive monthly, if not weekly requests to approve Development and Septic permit design revisions, with weekly, if not daily, emails from their staff and consultants to approve these revisions. In addition, we have been regularly pressured by Mel Hamner and Adena Lewis to expedite permit approvals at the expense of other customers. Further, these ongoing demands come in the face of having insufficient staffing to meet current overall permit processing demands, which makes these requests even more unreasonable. Despite this, my staff and I have made repeated accommodations to meet these expedited review requests.

Now, as I understand it a meeting was scheduled with Starlink and their consultant last Tuesday for the following day, Wednesday, without the courtesy of asking if I was available for a meeting at that time. The meeting was held and commitments made to the company to again expedite permit review approvals. Now, in addition to being pressured by Mel and Adena, I am being requested by you to expedite permit processing and apparently Carolyn Dill has been engaged in this process to pressure me to issue permits in an unreasonably short time frame.

I feel that if the CC desires to provide this level of service to customers then they should provide the required staffing resources accordingly. Again, it is totally unreasonable to demand ongoing expedited reviews for this customer (or any customer) considering the staffing constraints noted above, particularly at the expense of other customers, and staff stress and morale, especially for a customer that has not followed CC regulations

I would appreciate you providing feedback regarding the level of service expected of my staff and me going forward.

Sincerely,

Robert Pugh